

# KEWAUNEE AREA AMBULANCE SERVICE



## ANNUAL REPORT 2018

We broke our record for the number of calls in 2018 with 466, beating the previous high number of 455 from 2 years ago. The graphic of month to month call volume is missing a number of calls that weren't processed as of this report.

We changed from a Co-Director model to a Director/Assistant Director staffing model this past year to model our department after most other departments. We hired/promoted Deb Pribek to fill that role early in the year. It has been working out very well and has been very well received by our membership. Deb had been our scheduling officer and she continues to do scheduling in her current role as well as having brought some great ideas in as assistant director. We had our first every job fair and open house with a record number of 12 possible people interested in joining the squad. With school and for other reasons, that number has been narrowed down to 6 people that joined as a result, with 2 of them currently in school and another 3 that passed their exams in December already. This was a great way to get the word out for increasing our membership as some of our current members are getting to retirement age.

With all of the difficulties with keeping squad 821 on the road over the past several years, it was decided after meeting with the town representatives and city council members that it was going to be cheaper and more cost effective to replace that squad. It would have cost us between \$50,000 and \$100,000 to repair the electrical issues that we were having with 821 versus buying a new ambulance at \$168,200. We have successfully sold the old unit at auction for \$10,026 and it is going to a local buyer. The new ambulance should be here by sometime in March or April. We are getting a new Lifeline model designed almost like our last one with a few safety upgrades that were required by federal law changes and one safety idea suggested by our members.

We are constantly looking for new members that are willing to dedicate their time and energy to the community. We struggle to find people that are willing to take the time and commit to the education and training required to get licensed and serve our community. Ideally, we would like to have about 36 EMT's and about 6 drivers, however, we only have about 22 EMT's, 2 students, and 6 drivers. The state has allowed us this past year to start responding with Emergency Medical Responders (EMR's or First Responders) from the surrounding townships as part of a legal crew. This allows us more flexibility with our scheduling and it allows us to take on new members that would otherwise only be able to drive for us. We are hoping to find some more new members and get some more current members to upgrade their licenses.

We have been exploring options with our training going forward to see if there are more cost effective methods to keep all of our staff caught up with their current certifications. This is something that we are going to have to plan for in the upcoming budgets. We are also working with the townships and the city to straighten out issues with the current contracts and the ambulance replacement fund.

Respectfully submitted

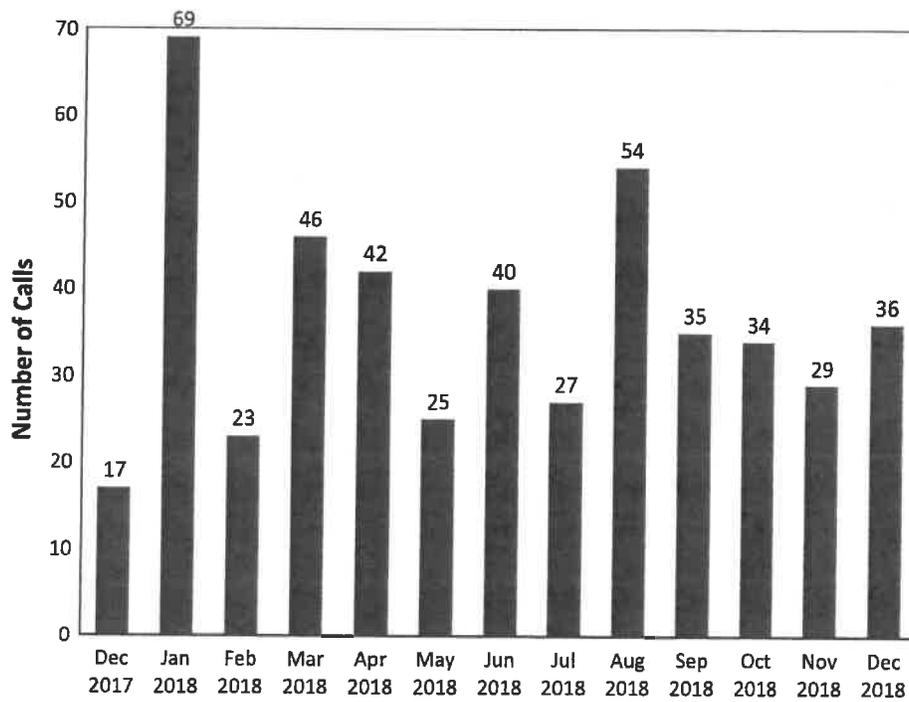
Joe Steiner

## EMT Current Roster

Names	Date of Hire	Years of Service	EMS Level
Anderson, Emily	8/1/18	1 year	AEMT
Bertrand, Jim	8/1/14	4 years	Driver
Bertrand, Mary	8/1/14	4 years	Driver
Boland, James	8/1/92	26 years	AEMT
Brown, Daniel	4/1/07	11 years	AEMT
Brown, Kathy	8/1/10	8 years	AEMT
Bruening, Gail	8/1/14	4 years	EMT-Basic
Carow, Melissa	1/1/16	3 years	EMT-Basic
Carow, Thomas	8/1/15	3 years	EMT-Basic
Claflin, Shawn	12/1/09	9 years	AEMT
DeGrave, Amanda	9/1/2011	7 years	AEMT
DuFresne, Cassandra	7/1/18	1 year	Student
Egtvedt, Brent	6/1/17	2 year	EMT-Basic
Gretz, Nicole	8/1/10	8 years	AEMT
Guerts, Cameron	8/1/15	3 years	AEMT
Heffernan, Heather	4/1/18	1 year	EMT-Basic
Karnopp, Keri	7/1/18	1 year	Student
Kleiman, Jim	11/30/01	17 years	Driver
Le Lou, Tina	6/1/10	8 years	Driver
Munoz, Antonio	10/1/16	2 year	EMT-Basic
Olszewski, Kris	8/1/12	6 years	AEMT
Paschke, Erin	8/1/15	3 years	EMT-Basic
Pribek, Debbie	6/2/97	21 years	AEMT
Richard, Kristen	3/1/10	8 years	Driver
Romdenne, Curt	5/1/10	8 years	Driver
Rutz, Andy	2/4/06	12 years	AEMT
Stangel, Michelle	3/1/08	10 years	EMT-Basic
Steiner, Joseph	9/1/06	13 years	AEMT
Vandermause, Brenda	8/1/82	36 years	EMT-Basic
VanLanen, Brooklyn	12/1/2011	7 years	EMT-Basic
30 Active Members as of 12/31/18			

**Total Runs Entered**  
**City of Kewaunee**  
**December 2017 to December 2018**

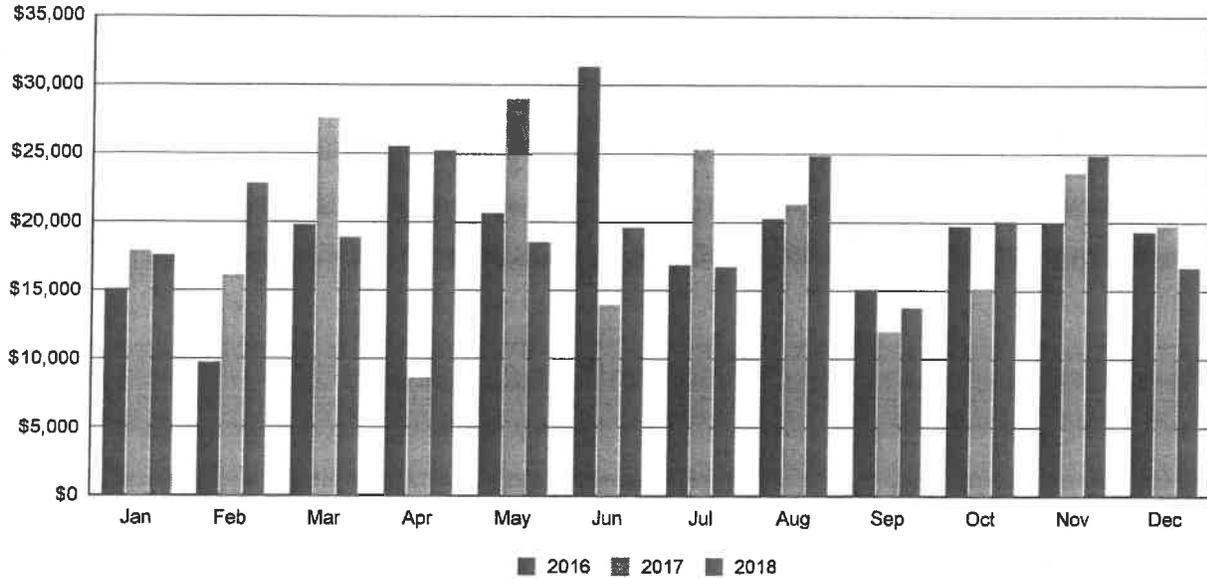
These numbers are based on the Date Of Entry at LifeQuest Services of each individual run.



# All Phases Gross Revenue

City of Kewaunee

January 2016 to December 2018



	2016	2017	2018
January	\$15,073	\$17,855	\$17,552
February	\$9,723	\$16,111	\$22,808
March	\$19,811	\$27,552	\$18,895
April	\$25,516	\$8,599	\$25,218
May	\$20,659	\$28,911	\$18,533
June	\$31,365	\$13,930	\$19,605
July	\$16,852	\$25,293	\$16,758
August	\$20,266	\$21,331	\$24,859
September	\$15,109	\$11,995	\$13,735
October	\$19,736	\$15,168	\$20,113
November	\$19,998	\$23,633	\$24,874
December	\$19,314	\$19,735	\$16,710
<b>Total Gross Revenue</b>	<b>\$233,423</b>	<b>\$230,112</b>	<b>\$239,661</b>

## Call Volumes by Day and Hour Report

Incident Day Name	Number of Runs	Percent of Total Runs
<b>Incident Three Hour Range Of Day 24: 00:00:00 - 02:59:59</b>		
Sunday	4	0.87%
Monday	6	1.30%
Tuesday	4	0.87%
Wednesday	2	0.43%
Thursday	5	1.08%
Friday	3	0.65%
Saturday	2	0.43%
	<b>Total: 26</b>	<b>Total: 5.63%</b>
	<b>Avg: 3.71</b>	
<b>Incident Three Hour Range Of Day 24: 03:00:00 - 05:59:59</b>		
Sunday	3	0.65%
Monday	6	1.30%
Wednesday	4	0.87%
Thursday	1	0.22%
Friday	3	0.65%
Saturday	1	0.22%
	<b>Total: 18</b>	<b>Total: 3.90%</b>
	<b>Avg: 3.00</b>	
<b>Incident Three Hour Range Of Day 24: 06:00:00 - 08:59:59</b>		
Sunday	4	0.87%
Monday	9	1.95%
Tuesday	13	2.81%
Wednesday	13	2.81%
Thursday	13	2.81%
Friday	10	2.16%
Saturday	5	1.08%
	<b>Total: 67</b>	<b>Total: 14.50%</b>
	<b>Avg: 9.57</b>	
<b>Incident Three Hour Range Of Day 24: 09:00:00 - 11:59:59</b>		
Sunday	7	1.52%
Monday	14	3.03%
Tuesday	4	0.87%
Wednesday	10	2.16%
Thursday	9	1.95%
Friday	14	3.03%
Saturday	7	1.52%
	<b>Total: 65</b>	<b>Total: 14.07%</b>
	<b>Avg: 9.29</b>	
<b>Incident Three Hour Range Of Day 24: 12:00:00 - 14:59:59</b>		
Sunday	16	3.46%
Monday	16	3.46%
Tuesday	12	2.60%
Wednesday	13	2.81%
Thursday	7	1.52%
Friday	16	3.46%
Saturday	13	2.81%
	<b>Total: 93</b>	<b>Total: 20.13%</b>
	<b>Avg: 13.29</b>	
<b>Incident Three Hour Range Of Day 24: 15:00:00 - 17:59:59</b>		
Sunday	9	1.95%
Monday	12	2.60%
Tuesday	10	2.16%
Wednesday	8	1.73%

Incident Day Name	Number of Runs	Percent of Total Runs
Thursday	13	2.81%
Friday	14	3.03%
Saturday	12	2.60%
<b>Total: 78</b>		<b>Total: 16.88%</b>
<b>Avg: 11.14</b>		
<b>Incident Three Hour Range Of Day 24: 18:00:00 - 20:59:59</b>		
Sunday	12	2.60%
Monday	7	1.52%
Tuesday	8	1.73%
Wednesday	11	2.38%
Thursday	4	0.87%
Friday	18	3.90%
Saturday	11	2.38%
<b>Total: 71</b>		<b>Total: 15.37%</b>
<b>Avg: 10.14</b>		
<b>Incident Three Hour Range Of Day 24: 21:00:00 - 23:59:59</b>		
Sunday	5	1.08%
Monday	8	1.73%
Tuesday	6	1.30%
Wednesday	6	1.30%
Thursday	6	1.30%
Friday	3	0.65%
Saturday	10	2.16%
<b>Total: 44</b>		<b>Total: 9.52%</b>
<b>Avg: 6.29</b>		
<b>Total: 462</b>		<b>Total: 100.00%</b>
<b>Avg: 8.40</b>		

**Report Filters**

Incident Date: is between '01/01/2018' and '12/31/2018'

